

Quality Incentive Payment Program (QIPP) Webinar August 2020

HHSC Staff
Medicaid & Chip Services Department
Medical and Social Services



QIPP Overview



Overview

- Year 4 begins September 1, 2020
 - The eligibility period runs from September 1, 2020 through August 31, 2021
- Legislatively Directed
- Open to Two Classes of Nursing Facilities:
 - Non-state government owned NFs
 - Private NFs (with Medicaid utilization of 65% or more as of December 2018)

August 2020

Capitation Rate Components

Component One* - QAPI

Monthly, 1 metric (110% of non-federal share)

Component Two - Workforce Development

Monthly, 3 metrics (30% after C1 and C4)

Component Three – MDS Quality Metrics

Quarterly, 3 metrics (70% after C1 and C4)

Component Four* – Infection Control

Quarterly, 3 metrics (16% total funds)

* Available to NFs with NSGO partnerships



August 2020



Quality Metrics

Calvin Johns, Ph.D.

QIPP Quality Metric Data Analyst



Component 1: Quality Assurance Performance Improvement (QAPI) Meetings

Monthly: Self-Report in LTSS Portal



Monthly QAPI Meetings

Quality Assurance & Performance Improvement

Monthly payment to non-state government-owned nursing facilities triggered by the following quality metric:

 The NF's submission of a monthly Quality Assurance Performance Improvement (QAPI) Validation Report to HHSC

August 2020



Performance Requirements

Facility holds a monthly QAPI meeting that provides for meaningful contribution to a program of quality assurance and performance improvement per the Code of Federal Regulations requirements and definitions contained in 42 C.F.R. §483.75(a) thru (h), as noted in the State Operations Manual (SOM) Appendix PP under the following FTags:

- F865: Quality Assurance Performance Improvement (QAPI) program;
- F866: Program feedback, data systems and monitoring;
- F867: Program systematic analysis and systemic action; and
- **F868:** Quality assessment and assurance.

August 2020



Submission Requirements

QAPI forms are submitted monthly through the following link:

 http://registration.hhsc.state.tx.us/qipp app/qipp app/ /Default.aspx

QAPI Validation Report Forms **must**:

- Submitted by NSGO participating NFs by close of business on the 1st business day following the end of the month
- Signed by an authorized person
- Titled with the facility name and the year/month





Texas Health and Human Services Commission

Charles Smith

Executive Commissioner

Quality Assurance Performance Improvement (QAPI)

Validation Report

on be	half of	hereby attest that this
cility conducted its monthly QAPI	meeting on	_ at
understand that both holding the montingent upon receiving payments QIPP), as set forth in the UMCM cores, Subchapter 0, §§353.1301and (QIPP).	s under Component 1 of the Quartract, and in compliance the ru	ality Incentive Payment Program les set forth in 1 TAC Chapter
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 Month The Meeting Tool 	k Place	
 Example: Stone 	ybrook Manor September	
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gnature of Responsible Party Liste	d Above	
ate of Signature		



QAPI Submission Calendar

Quality Assurance & Performance Improvement (QAPI) Monthly Submission Deadlines

Month	Submission Deadline [Close of Business (COB)]	
September 2020	Thursday - October 1, 2020	
October 2020	Monday – November 2, 2020	
November 2020	Tuesday – December 1, 2020	
December 2020	Tuesday – January 4, 2021	
January 2020	Monday- February 1, 2021	
February 2020	Monday – March 1, 2021	
March 2020	Thursday – April 1, 2021	
April 2020	Monday – May 3, 2021	
May 2020	Tuesday – June 1, 2021	
June 2020	Thursday – July 1, 2021	
July 2020	Monday – August 2, 2021	
August 2020	Wednesday - September 1, 2021	



Component 2: Workforce Development

Monthly: Self-Report in LTSS Portal



Workforce Development

Monthly payments triggered by demonstrating Workforce Development through the following quality metrics:

- NF maintains four additional hours of RN staffing coverage beyond the CMS mandate
- NF maintains eight additional hours of RN staffing coverage beyond the CMS mandate
- NF has a staffing recruitment and retention program that includes a self-directed plan and monitoring outcomes



Metrics 1 & 2 - RN Hours

NF maintains four/eight additional hours of RN staffing coverage beyond the CMS mandate

- To meet the metric, facilities must have the full number of hours covered for 90% of the days in the reporting period
- Additional hours must be non-concurrent with CMS mandated hours
- Facilities may extend shifts or add extra shifts
- Only clinical staff hours count towards coverage
- Facilities may use telehealth services to meet additional RN hours



Telehealth Services

Facilities can utilize telehealth services to provide the additional RN hours for Metrics 1 and 2.

- All telehealth encounters must meet the in-person level of care
- Telehealth encounters must utilize synchronous audiovideo technology or forwarding technology in conjunction with synchronous audio-video capabilities
- Telehealth services have a timeliness requirement

In accordance with 1 T.A.C. §353.1304(g)(2), telehealth services may be provided only by an RN, APRN, NP, PA, or physician.



Telehealth: Tech Requirements

In accordance with 1 T.A.C. §353.1304(g)(1), telehealth services may engage the following modalities to meet the first two quality metrics for Component Two:

- Synchronous audio-video interaction established and maintained between the provider and the resident; or
- Asynchronous forwarding technology that supplements or works in conjunction with a synchronous audio or video encounter.



Telehealth: Tech Requirements (cont.)

To provide appropriate and sufficient service that would meet the in-person standard of care, the provider may need access to:

- Clinically relevant photographic or video images, including diagnostic images; or
- The resident's relevant medical records, such as medical history, laboratory and pathology results, and prescriptive histories; or
- Other forms of audiovisual telecommunication technologies that allow the provider to meet the in-person visit standard of care.



Telehealth: Timeliness

All potential telehealth encounters have a timeliness requirement to help ensure telehealth services have an in-person level of care.

- The facility has 15 minutes from the time of need to make the telehealth request
- The telehealth professional then has 15 minutes from the completion of the request to engage with the resident in need

If any encounter fails to meet the timeliness requirement, the facility cannot be said to have had services available during that time.



Metric 3: Development Program

Recruitment and Retention Program that includes a Self-Directed plan and Monitoring Outcomes

- HHSC does not prescribe any format or template for the workforce development plan; plans are facilityspecific and should be tailored to the individual needs of the facility
- Plans must include policies and procedures for monitoring outcomes
 - Several data elements must be reported in the LTSS Webportal, though the information will not count for or against meeting the metric



Submission Requirements

Workforce data are submitted monthly through the following link:

 http://registration.hhsc.state.tx.us/qipp_app/qipp app/Default.aspx

Recruitment and Retention Plans are due to HHSC during the first reporting period only.

- Deadline: October 5, 2020
- Regular monthly workforce data also due at this time covering the month of September
- Updates or edits to the plan can be submitted at any time



Deadlines & Timeframes

Workforce Development (Including RN Hours and Outcome Data) Monthly Submission Deadlines

Month	Submission Deadline [Close of Business (COB)]	
September 2020	Monday - October 5, 2020	
October 2020	Wednesday – November 4, 2020	
November 2020	Thursday – December 3, 2020	
December 2020	Wednesday – January 6, 2021	
January 2021	Wednesday- February 3, 2021	
February 2021	Wednesday – March 3, 2021	
March 2021	Monday – April 5, 2021	
April 2021	Wednesday – May 5, 2021	
May 2021	Thursday – June 3, 2021	
June 2021	Monday – July 6, 2021	
July 2021	Wednesday – August 4, 2021	
August 2021	Friday - September 3, 2021	



Component 3: CMS Minimum Data Set Quality Measures

Quarterly: No Special Submission Requirements



Minimum Data Set Quality Measures

Quarterly payments triggered by improvement on the following Minimum Data Set quality metrics:

- Percent of high-risk residents with pressure ulcers (including unstageable ulcers)
- Percent of residents who received an antipsychotic medication
- Residents of residents whose ability to move independently has worsened



Metric 1 – Pressure Ulcers

Percent of high-risk residents with pressure ulcers (including unstageable ulcers)

- NHC 453
- National Benchmark for QIPP Year 4: 7.315%



Metric 2 - AP Meds

Percent of residents who received an antipsychotic medication

- Texas improved from being ranked 51st in the nation in 2012 to ranking 10th in 2019
- NHC 419
- National Benchmark for QIPP Year 4: 14.225%



Metric 3 – Independent Mobility

Percent of residents whose ability to move independently has worsened

- Exclusions included in numerator and denominator
- NHC 451
- HHSC calculates the observed percentage
- National Benchmark for QIPP Year 4: 17.094%



Performance Requirements

For all MDS Measures:

- Benchmark: The CMS National Average for each QM prior to the start of the eligibility period (2019Q1 thru 2019Q4)
- Baselines: Facility-specific baselines will be released in August 2020.
 - Set as an average of the four most recent quarters of CMS data
 - Progress in each QM will be measured from these initial Baselines



QM Benchmarks

Benchmark: The CMS National Average for each QM prior to the start of the eligibility period.

- Posted by CMS on Nursing Home Compare each updated quarter
- Covering the published calendar quarters 2019Q1 thru 2019Q4

A nursing facility that performs better than the Benchmark but does not reach their improvement target will still earn 100% of available funds for that QM.



QM Baselines

Baselines: Each facility will receive an initial Baseline for each of the four QMs.

- Set as a non-weighted average of the four latest quarters of CMS data
- (Q1n + Q2n + Q3n + Q4n) / (Q1d + Q2d + Q3d + Q4d)
- This reflects the same calculation and calendar quarters as the Benchmarks

Progress in each QM will be measured from these initial Baselines.



QM Baselines (cont.)

 In order to receive payments from Component Three for a quality metric, a NF must show improvement over the baseline or exceed the benchmark for the metric



Performance Requirements

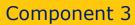
Relative percentage improvement targets

Quarter	Total improvement from baseline		
1	5%		
2	10%		
3	15%		
4	20%		



QM Calculations

- Only Quality Metrics with a denominator value of 10 or higher will be counted as valid
 - For example: If a denominator falls below 10 individuals, that metric will be marked "MIN DATA"
 - Such metrics will not count for or against Component 3 payments
- If a quality metric is unavailable, the payments for Component 3 will be evenly distributed among the remaining, valid QMs
- However, if no data are available for all three quality metrics, the facility will not receive payments for QIPP Component 3





Sample QM Targets

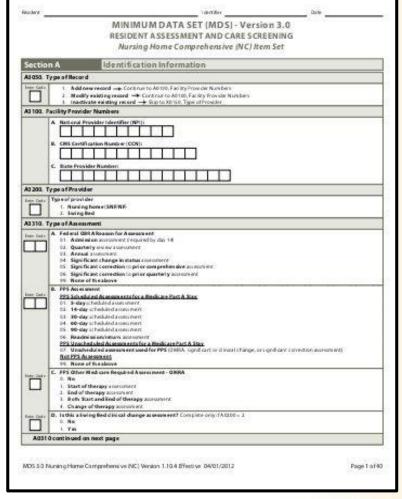
Component 3	High Risk w/ Pressure Ulcers	Antipsychotic Medications	Independent Mobility
Baseline	4.167%	16.290%	19.025%
National Benchmark	7.345%	14.561%	17.716%
Quarter 1 (5%)	7.345%	15.476%	18.074%
Quarter 2 (10%)	7.345%	14.661%	17.716%
Quarter 3 (15%)	7.345%	14.561%	17.716%
Quarter 4 (20%)	7.345%	14.561%	17.716%



Submission Requirements

There are no special submission requirements for Component Three.

 Facilities must ensure all MDS data are entered correctly and completely before the end of the Reconciliation Period





One-Month Reconciliation Period

- Because assessments may occur up to the very end of the reporting period, a reconciliation period is necessary to grant NFs proper time to submit and/or correct assessments
- NFs will receive a one-month reconciliation period at the end of the quarter to ensure all MDS data are entered and submitted correctly
- This reconciliation period overlaps with the beginning of the next reporting period



Component 4: Infection Control Program

Quarterly: MDS & Self-Report

Component 4



Infection Control Program

Quarterly payments triggered by achievement on the following quality metrics:

- Percent of residents with a urinary tract infection
- Percent of residents whose pneumococcal vaccine is up to date
- Facility has an infection control program that includes antibiotic stewardship



Metric 1 - UTIs

Percent of Residents with Urinary Tract Infections

- Another long-stay Minimum Data Set metric following the same methodology and target structure as all MDS metrics in Component 3
- Targets based on facility-specific Baselines and the Benchmark, as set by the most recently published National Average
- Same as Measure 407 from Nursing Home Compare, N0.24.01 in CASPER

^{*} No special submission requirements, one-month reconciliation period



Metric 2 - Pneumococcal Vaccine

Percent of Residents with Up-to-Date Pneumococcal Vaccine

- Self-reported quarterly through the LTSS Portal
- Denominator includes all residents (both shortstay and long-stay)
- There are no facility-specific Baselines for this measure
- The only target is the **Benchmark**, equivalent to the National Average published in Nursing Home Compare, described in Component 3

Component 4



Metric 3 – IPC Program

Facility has an Infection Prevention and Control Program that includes Antibiotic Stewardship

- Self-reported quarterly through the LTSS Portal
- 7 of 9 elements (see next slide) must be present to meet the metric
- The program incorporates policies and training as well as:
 - Monitoring
 - Documenting
 - Providing staff with feedback



Metric 3 (cont.)

Infection Control Elements in LTSS Portal

- Facility has identified leadership individuals for antibiotic stewardship
- Facility has written policies on antibiotic prescribing
- Facility has a pharmacy-generated antibiotic use report from within the last six months
- Facility audits (monitors and documents) adherence to hand hygiene
- Facility audits (monitors and documents)
 adherence to personal protective equipment use



Metric 3 (cont.)

Infection Control Elements in LTSS Portal

- Facility has infection prevention policies that are evidence-based and reviewed at least annually
- Facility has a current list of reportable diseases
- Facility's coordinator of infection control has received infection control training
- Facility knows points of contact at local or state health departments for assistance





Component 4 Timeframes

Quarter	Submission Deadline [Close of Business (COB)]
Quarter 1 Sep 1, 2020 to Nov 30, 2021	December 27, 2020
Quarter 2 Dec 1, 2020 to Feb 29, 2021	March 28, 2021
Quarter 3 March 1, 2021 to May 31, 2021	June 27, 2021
Quarter 4 June 1, 2021 to August 31, 2021	September 26, 2021

Component 4



Submission Requirements

Infection prevention and control data and documentation are submitted quarterly through the following link:

- http://registration.hhsc.state.tx.us/qipp app/qipp app/Default.aspx
- The infection prevention and control program does not require a stand-alone "plan" document to be submitted during the first reporting period

As in Component 3, NFs must ensure all MDS data are entered correctly and completely before the end of the **Reconciliation Period**



The LTSS Webportal: Self-Reported Data Submission

Components 1, 2, and 4



LTSS Dashboard

Choose **Enter Quality Measure Component Data** from the "Action to Perform" menu:

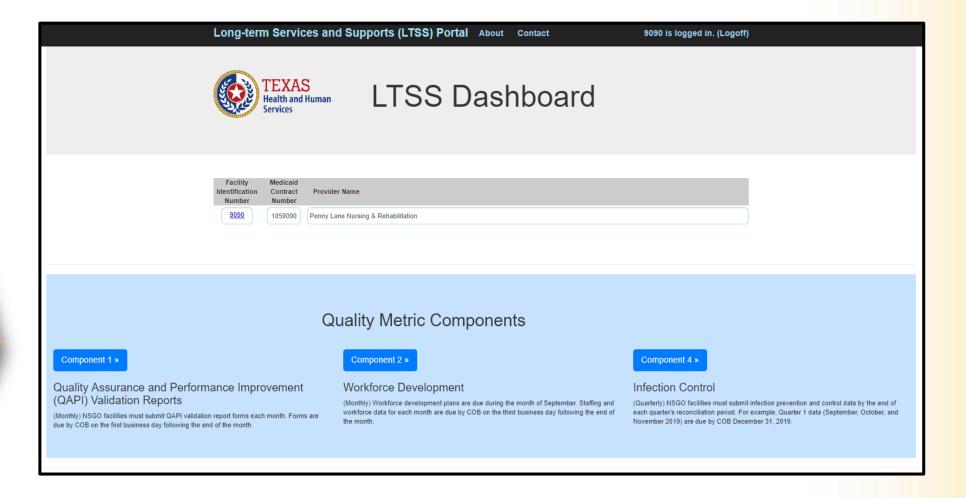
 You can search for your facility by name or Facility ID number

Data must be submitted by the following dates:

- Component 1: First business day of the following month
- Component 2: Third business day of the following month
- Component 4: Anytime during the reconciliation period



LTSS Dashboard Login





Component 1

The fields in the portal include the following information:

- Date and Time of QAPI meeting
- Submitter's Name
- Submitter's Phone Number
- Submitter's Email Address
 - This does not have to be the same individual who signed the form
 - Enter the name of the person who is physically filling out the portal



Component 2

In addition to the submitter's information and data fields related to RN coverage hours, the Dashboard will request additional information regarding workforce development outcomes:

- How many involuntary terminations occurred during the reporting period (the previous calendar month)?
- How many voluntary terminations occurred during the reporting period (the previous calendar month)?
- How many nursing staff individuals worked during the reporting period (the previous calendar month) who had worked each of the previous 12 months?



Component 2 (cont.)

In addition to the submitter's information and data fields related to RN coverage hours, the Dashboard will request additional information regarding workforce development outcomes:

- How many nursing staff vacancies did the facility have at the beginning of the reporting period (the previous calendar month)?
- How many nursing staff vacancy postings were activated during the reporting period (the previous calendar month)?
- How many nursing staff vacancies were filled during the reporting period (the previous calendar month)?



Component 4

- Facilities must submit specified data for HHSC to calculate the pneumococcal vaccination measure
- Submitter will check all present elements for the infection prevention and control program
- Additional data elements are required, but answers will not count for or against meeting any metrics

Number of individuals who have an up to date pneumococcal vaccine status.	Instructions:The reporting period is defined as the previous QIPP quarter.
Number of individuals who were offered and declined the pneumococcal vaccine.	These values comprise metric two of Component Fo When submitting data each quarter, please upload
	documentation that includes a current resident coun
Number of individuals who were ineligible for the pneumococcal vaccine due to medical contraindications.	
Total number of residents (short-stay and long-stay).	
Facility has identified leadership individuals for antibiotic stewardship.	Instructions: The reporting period is defined as the previous QIPP quarter.
Facility has written policies on antibiotic prescribing.	These responses comprise metric three of Compone
Facility has a pharmacy-generated antibiotic use report from within the last six months.	Four.
Facility audits (monitors and documents) adherence to hand hygiene (HH). Facility audits (monitors and documents) adherence to personal protective equipment (PPE) use.	
Facility has infection policies that are evidence based and reviewed at least annually.	The facility must check 7 of g elements to pass the quality metric.
Facility has current list of reportable diseases.	, and the second
□Facility's coordinator of infection prevention program has IC training.	
Facility knows point of contact at local or state health departments for assistance.	
Number of vaccines administered during the reporting period.	Instructions: The reporting period is defined as the previous QIPP quarter.
Number of c. diff. diagnoses made during the reporting period.	Reporting these values is required. However, the valued does not see the added for these questions will not count for or again meeting the metric.
Number of individuals on antibiotic medications at any time during the reporting period.	
Number of individuals on antibiotic medications at any time during the reporting period.	



Submitting Data

Step 1: Complete all required data fields

Step 2: Check attestation box

Step 3: Click "Submit Data to HHSC"

Step 4: Save your submission for your records

Step 5: Click "Submit Documentation" and attach all required documents to the auto-generated email

- Add as many cc'd addresses as you like
- Do not change any text in the subject heading





Self-Reported Data: Quality Assurance Reviews

Quarterly reviews of all self-reported Components

QA Review



Quality Assurance Review

A representative sample of facilities will be included in a Quality Assurance Review for all self-reported data.

All three Components will be reviewed for selected NFs

These reviews will occur **quarterly**, covering three months at a time.

 The facility has 14 days to submit the requested documents for all three months

Failure to participate in or complete the quality assurance review may lead to a recoupment of funds and/or referral to the OIG.

QA Review



Component 1 Review

Facilities are required to send the following documentation if selected for review:

- Meeting minutes
- Attendance or sign-in sheets
- Demonstration of meaningful ownership involvement
- All documentation utilized/discussed in the meetings (all PHI redacted)

HHSC will send request notifications to those facilities whose QAPI Validation Report forms are being reviewed or to their NSGO QAPI contact.



Components 2 & 4 Reviews

Facilities selected for review must submit sufficient supporting documentation to verify self-reported data.

As examples, these documents could include any of the following:

- Cost reports
- Roster or billing records
- Payroll information
- Policy and procedure documents
- Telehealth contracts or billed hours
- Records of staff performance feedback



QIPP Resource Toolkits





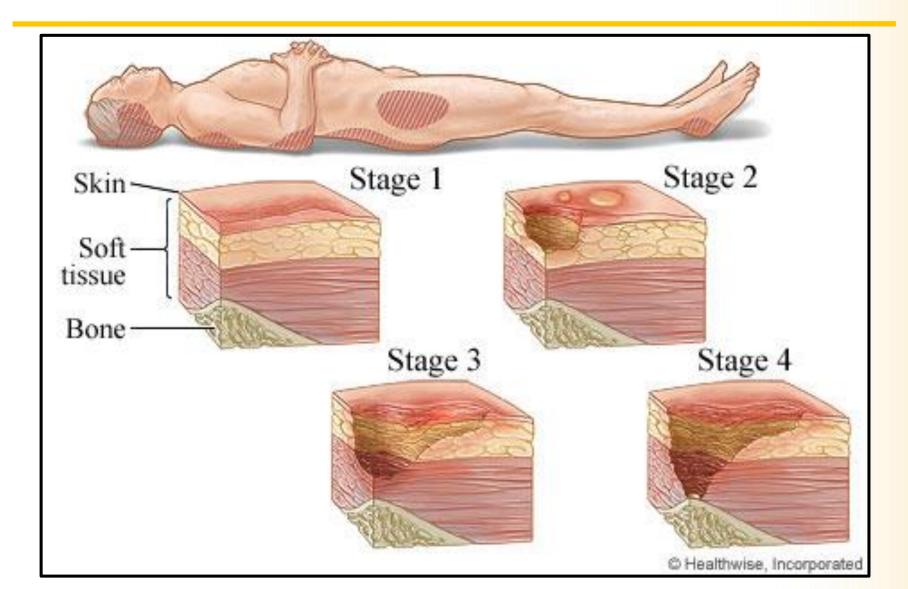
Resource Toolkits

- Resource tool-kits are available for each of the QMs
 - Evidence Based Practice and Clinical Guidelines

- Tools to aid NFs in improving the care provided to residents, thereby improving their QM data
- Resource toolkits are on the QIPP website under the Quality Metric Toolkits Tab:
 - https://hhs.texas.gov/services/health/medicaidchip/provider-information/quality-incentive-paymentprogram-nursing-homes

TEXAS Health and Human Services

Pressure Ulcers





Antipsychotic Medications





QM Toolkits

Independent Mobility

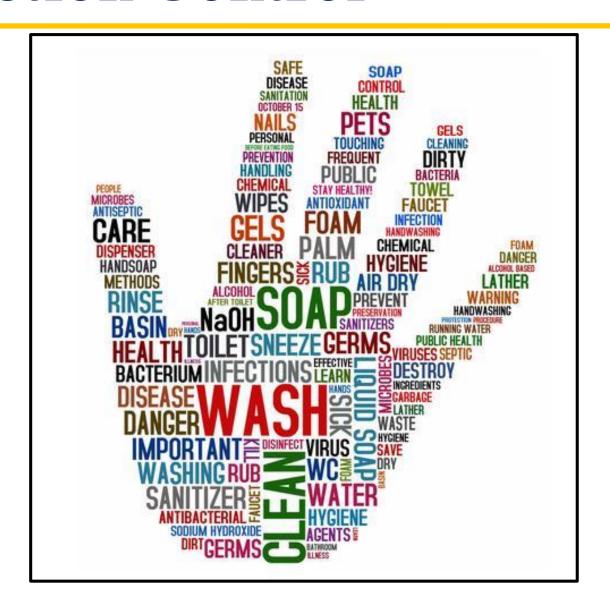




QM Toolkits

Infection Control

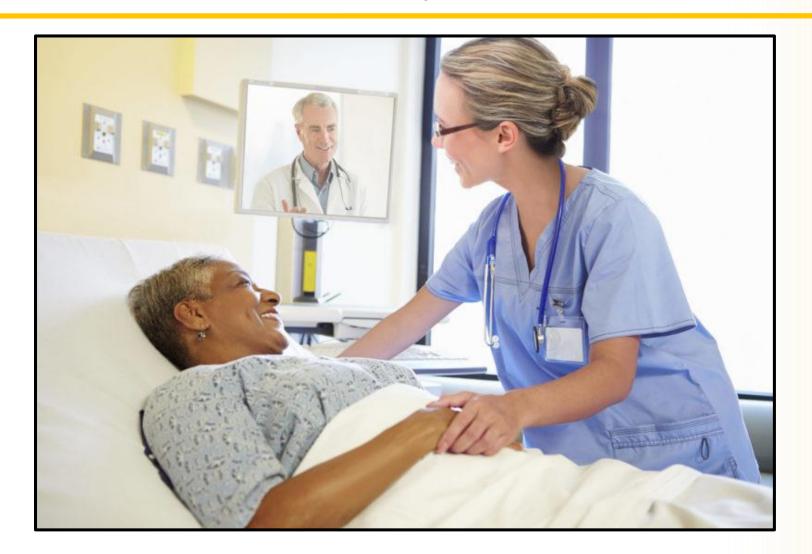




QM Toolkits

TEXAS Health and Human Services

Telehealth for QIPP





QIPP Payments

Shanon Keogh
HHSC Provider Finance
Department



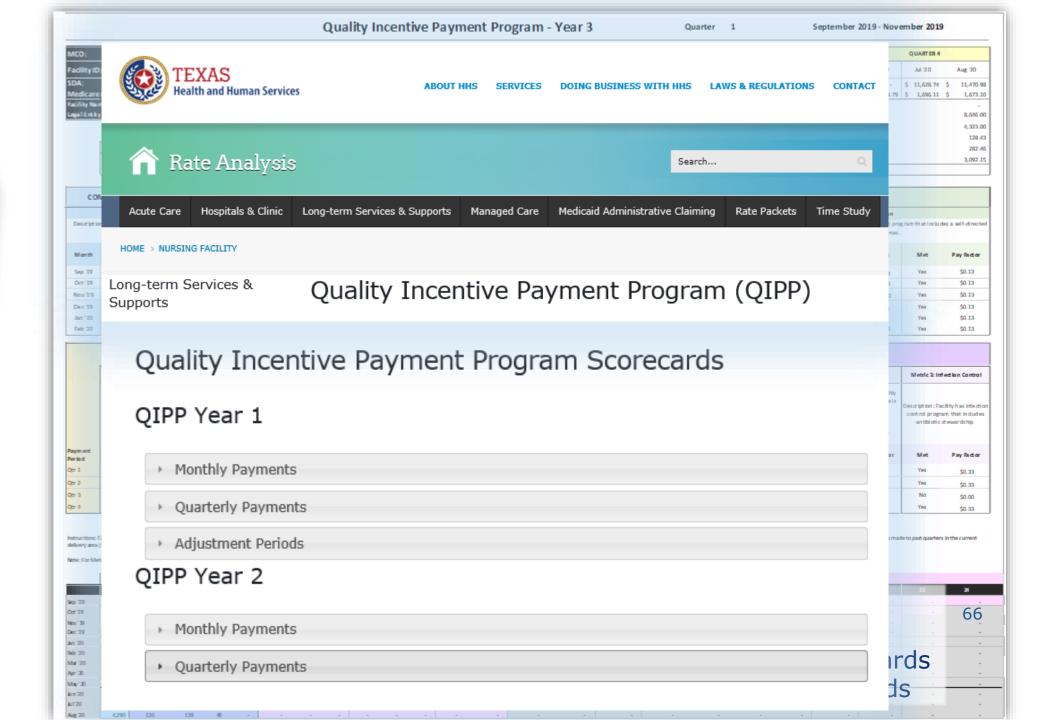
In this Section

- Overview of the Year 4 Scorecard
- Breakdown of Component Values
- Description of Scorecard Displays
- Timelines

*If you have any questions along the way, please type them in. We will compile a list and distribute the answers as soon as possible.

*Copies of this slideshow will be available later

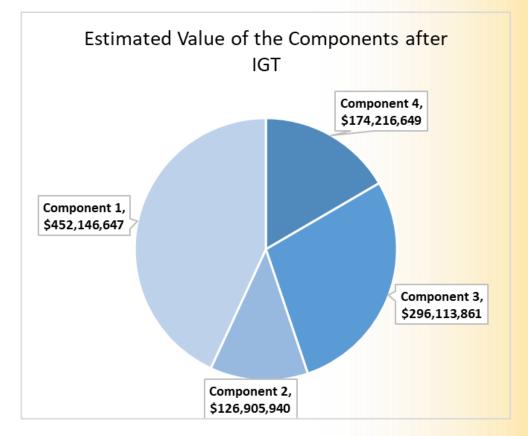




QIPP Funds

Estimated Program Funding:

QIPP Year 4 Fu	ndin	9
Program Funding	2	nd Half - Estimate
Total Funds	\$	1,088,854,056
NFS Funds (37.75%)	\$	411,042,406
Federal Funds (62.25%)	\$	677,811,650
Breakdown of Progra	ım Fı	ınding
SFY 2021 State FMAP		37.75%
MCO Admin Fee		0.125%
MCO Risk Margin		1.750%
MCO Premium Tax (State of Texas)		1.750%
Total Funds	\$	1,088,854,056
minus MCO Admin Fee	\$	1,361,068
minus MCO Risk Margin	\$	19,054,946
minus MCO Provider Tax	\$	19,054,946
Total Program Funds	\$	1,049,383,097
IGT Funds Needed for Pool Size	\$	411,042,406
Requested IGT + Holdback	\$	443,925,798.62
8%		





Component Values

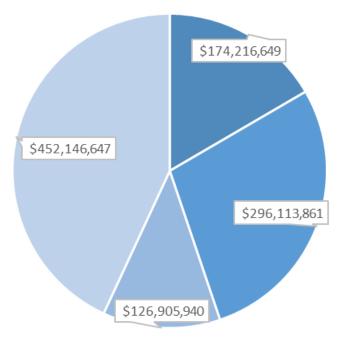


Component 1*

The total value of Component One will be equal to 110% of the nonfederal share of the QIPP.

Component 2

Equal to 30 percent of remaining QIPP funds after accounting for the funding of Component One and Component Four.



Component 3

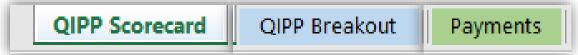
The total value of Component Three will be equal to 70% of remaining QIPP funds after accounting for the funding of Component One and Component Four.

Component 4*

The total value of Component Four will be equal to 16% of the funds of the QIPP.

Year 4 Scorecard Workbook

 Consists of multiple worksheets but these three will be the most helpful to the nursing facility:



- Provides facilities a single source for viewing component targets, metric results, component capitation rates, and monthly and quarterly payments
- Provides the Managed Care Organizations the calculated payments to be made to facilities based on their performance factors





Quality Incentive Payment Program - Year 3

Quarter 1

September 2019 - November 2019

MCO:	All MCOs in Providers SDA	
Facility ID:	12345	
SDA:	Bezar	7
Medicare #:	12345	/
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Campanont 2	\$ 1,707.42	\$ 1,677.78	\$	1,644.24	*	1,758.90	\$	1,696.11	\$ 1,635.66	\$ 1,695.72	\$ 1,614.60	\$	1,560.78	\$ 1,739.79	\$	1,696.11	\$ 1,673.10
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Campanent 4	\$			12,767.04	\$				8,614.98	\$			-	\$			8,646.00
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Sep '19	Yes	\$2.67	Mar '20	Yes	\$2.67
Oct '19	Yes	\$2.67	Apr'20	Yes	\$2.67
Nov'19	Yes	\$2.67	May '20	Yes	\$2.67
Dec'19	Yes	\$2.67	Jun '20	No	\$0.00
Jan'20	Yes	\$2.67	Jul'20	Yes	\$2.67
Fab '20	Yes	\$2,67	Aua'20	Yes	\$2.67

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Oct '19	Yes	\$0.13	Apr'20	Yer	\$0.13	Oct '19	Yes	\$0.13	Apr '20	Yes	\$0.13	Oct '19	Yes	\$0.13	Apr'20	Yes	\$0.13
Nov '19	Yes	\$0.13	May '20	Yes	\$0.13	Nov'19	Yes	\$0.13	May '20	Yes	\$0.13	Nov'19	Yes	\$0.13	May '20	Yes	\$0.13
Dec'19	Yes	\$0.13	Jun'20	Yes	\$0.13	Dec'19	Yes	\$0.13	Jun'20	Yes	\$0.13	Dec'19	Yes	\$0.13	Jun'20	Yes	\$0.13
Jan'20	Yes	\$0.13	Jul'20	Yes	\$0.13	Jan '20	Yer	\$0.13	Jul'20	Yes	\$0.13	Jan '20	Yes	\$0.13	Jul'20	Yes	\$0.13
Fab'20	Yes	\$0.13	Aug'20	Yes	\$0.13	Fab '20	Yes	\$0.13	Aug '20	Yor	\$0.13	Fab '20	Yes	\$0.13	Aug'20	Yes	\$0.13

			СОМРО	NENT	3 - ALL	FACILI	TIES - (QUART	ERLY			
	Hatri	c 1: Pres	ura Ulcan	r (453)	Hatri	ic 2: Mødi	ication (419)	Hat	ric 3: M	skility ((451)
	bottorth	an itr quar!	lity porfarma torly targot f ,tr with pross	arporcont	bottortha	ian: Facilit; n itr quartor ntr who roce modic	ly tarqot fi pivod antipo	arporcont	bottor porcon	than itra t of rovido	ty porforn uarterly ta ntruhore ntly har ui	rqot for ability to
	National Avorago	1.232	NF Barolino	1.23%	National Average	2.34%	NF Barolino	2.34%	National Avorago	3.45%	NF Barolino	3.45%
t D:	Tarqe	Actua	Hat	Facts	Tarqot	Actual	Hat	Facts	Tarqet	Actus	Hat	Pay Factor
Qtr1	3.37%	5.08%	Yes	\$0.31	5.57×	15.66%	Yes	\$0.31	0.37×	21.03%	Yes	\$0.31
Qtra	3.37%	5.08%	No	\$0.00	5.57×	15.66%	No	\$0.00	0.37%	21.03%	No	\$0.00
Qtr3	3,37%	5.08%	No	\$0.00	5.57×	15.66%	Yes	\$0.31	0.37%	21.03%	Yes	\$0.31
Qtr 4	3.377.	5.08%	No	\$0.00	5.57×	15.66%	No	\$0.00	0.37∞	21.03%	No	\$0.00

			COM	MPONENT	4 - NSGO	- QUART	ERLY				
		Hatric 1:	UTI (407)			Matric 2: 1	faccine (415)		Metric 3: Infection Control		
		arqot far porco	arms oqual ta be nt af high-risk ri o ulcors.		manth	ly tarqot f o r po	farma oqual ta bo orcont af rozidon: raccino is up ta do	truhare	infection	on: Facility har control program	
	Mational Average	4.56×	HF Bereline	4.56×	Hational Average	5.67×	MF Bereline	5.67×		udor antibiatic wardrhip.	
Paymont Parind	Tarqet	Actual	Hat	Pay Factor	Tarqet	Actual	Hat	Pay Factor	Hat	Pay Factor	
2tr1	21.03%	21.03%	Yes	\$0.33	3.37%	5.08%	Yes	\$0.33	Yes	\$0.33	
2tr2	21.03%	21.03%	No	\$0.00	3.37×	3.37%	Yes	\$0.33	Yes	\$0.33	
2tr3	21.03%	21.03%	No	\$0.00	3.37×	0.00%	No	\$0.00	No	\$0.00	
Qtr4	21.03%	21.03%	No	\$0.00	3.37%	0.00%	Yes	\$0.7	Yes	\$0.33	

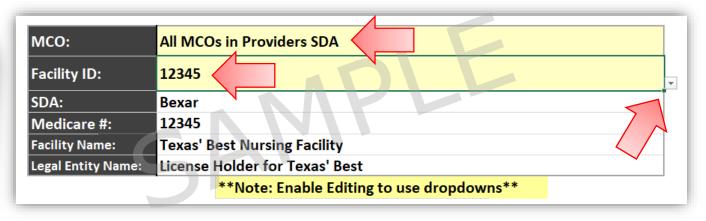
nartructions: Each quarter the score card unine used atod with metric performance and achieved payment factor amounts. The score card will also calculate the payment associated with the current quarter and adjustments made to part quarters in the current quarter. It sable Member Month Count reflects the actual member month care load for the score card will also calculate the payment associated with the current quarter and adjustments made to part quarters in the current quarter. It sable Member Month Count reflects the actual member month care load for the score card will also care in the current quarters.

Nato: Far Motric target fielder having "Min Data" ar "Withheld", plasses and minimum data requirement ta calculate a value.

	_																								
		Quarter 1	uarter 1: 2 no - Nov 18' Quarter 2: Dec 19' - Feb20' Quarter 3: Mar 20' -						0' - May :	Warren ' 90' Aug 20 Adjustment Period 1: Sep 20' 5								Adjustment Period 2: Jan 21' - Augus 21							
		1	2	3	4	5	- 6	7		•	10	11	12	13	14	15	16	17	1#	19	20	21	22	-	24
Sop	'19	4,115	98	165	60	22	1	1 11	4	(1)	5	-	3	1	3	-			-	-	-	-	-	-	70.
Oct*	'19	4,181	121	125	49	31	1	3	4	6	-	1	2	2	1	-	-		-	-	-	-	-	-	,
Nev	'19	4,216	125	107	67	24		5 8	7	1	-	3	2	3	-	-	-		-	-		-	-	-	-
Dec	'19	4,307	71	132	45	6		7 12	2	1	4	1	2	-	-	-	-		-	-	-	-	-	-	-
Jan'	'20	4,281	68	103	42	33	1	1 1	6	9	1		-	-	-	-	-	-	-	-	-	-	-	-	-
Fab"	'20	4,194	24	122	85	21		6	12	4	2		-		-	-				-		-			-
Mar	'20	4,102	73	173	44	20	1	7 15	2	6	-	-	-	-	-	-	-		-	-	-	-	-	-	
Apr'	'20	4,021	119	128	55	23	2) 3	2	-	-	-	-	-	-	-	-		-	-	-	-	-	-	
May	'20	4,002	247	159	55	45		6		-			-	-		-					-	-			
Jun'	'20	4.164	130	167	83	17	1	-		-	-	-	-	-	-	-	-		-			-			-
July	20	4.200		159	41	24		-					-	-	-						-				-

Scorecard Selection and Financial Overview





- NF Identifying Information
- Ability to view MCOs individually or all
- The payment value of each component by month and quarter

*PAYMENTS		QUARTER 1			QUARTER 2					QUARTER 3		QUARTER 4					
	Sep '19 Oct '19		Nov '19	Dec '19	Jan '20		Feb '20		Mar '20	Apr '20	May '20		Jun '20		Jul '20		Aug '20
Component 1	\$ 11,706.28	\$ 11,503.07	\$ 11,273.11	\$ 12,059.24	\$ 11,628.7	4 \$	11,214.29	\$	11,626.07	\$ 11,069.90	\$ 10,700.90	\$	11,928.22	\$	11,628.74	\$	11,470.98
Component 2	\$ 1,707.42	\$ 1,677.78	\$ 1,644.24	\$ 1,758.90	\$ 1,696.1	1 \$	1,635.66	\$	1,695.72	\$ 1,614.60	\$ 1,560.78	\$	1,739.79	\$	1,696.11	\$	1,673.10
Component 3	\$		7,995.52	\$		1 -	\$ 7,743.80			\$ -							
Component 4	\$		-	\$		8,614.98	\$ -			\$ 8,646				8,646.00			
Quarter Lapse Funds	\$		5,803.20	\$			5,612.79	\$			5,620.50	\$					5,633.00
Adjustment for Qtr 1		N/A		\$			2,467.93	\$ 318.31					\$				95.08
Adjustment for Qtr 2		N/A			N/A			\$			1,939.87	\$					282.46
Adjustment for Qtr 3		N/A							N/A			\$				3,092.15	
QUARTER TOTALS												Г					

Scorecard Displays: Components 1 & 2



Component Boxes Display

- Brief Description of the Metric
- Timeframe of Calculations
- Status of Metric Result
- PMPM Capitation Rate (Pay Factor)

COMPONENT 1 - NSGO - MONTHLY

QAF

Description: Facility holds a QAPI meeting each month in accordance with quarterly federal requirements.

Month	Met	Pay Factor	Month	Met	Pay Factor
Sep '19	Yes	\$2.67	Mar '20	Yes	\$2.67
Oct '19	Yes	\$2.67	Apr '20	Yes	\$2.67
Nov '19	Yes	\$2.67	May '20	Yes	\$2.67
Dec '19	Yes	\$2.67	Jun '20	No	\$0.00
Jan '20	Yes	\$2.67	l '20	Yes	\$2.67
Feb '20	Yes	\$2.67	Aug '20	Yes	\$2.67

								COMPO	NENT 2 - ALL F	ACILITIES -	MONTHLY							
		Metric 1:	+4 Hours RN					Metric 2:	+8 Hours RN		Metric 3: Staff Retention							
	•) staffing c	ains four ad overage per ndate.		hours of ond the CMS		Facility maintai	ins eight additiona per day, beyond			Description: Facility has a staffing recruitment and retention program that includes a self- directed plan and monitoring outcomes.							
Month	Met	Pay Factor	Month	Met	Pay Factor	Month	Met	Pay Factor	Month	Met	Pay Factor	Month	Met	Pay Factor	Month	Met	Pay Factor	
Sep '19	Yes	\$0.13	Mar '20	Yes	\$0.13	Sep '19	Yes	\$0.13	Mar '20	Yes	\$0.13	Sep '19	Yes	\$0.13	Mar '20	Yes	\$0.13	
Oct '19	Yes	\$0.13	Apr '20	Yes	\$0.13	Oct '19	Yes	\$0.13	Apr '20	Yes	\$0.13	Oct '19	Yes	\$0.13	Apr '20	Yes	\$0.13	
Nov '19	Yes	\$0.13	May '20	Yes	\$0.13	Nov '19	Yes	\$0.13	May '20	Yes	\$0.13	Nov '19	Yes	\$0.13	May '20	Yes	\$0.13	
Dec '19	Yes	\$0.13	Jun '20	Yes	\$0.13	Dec '19	Yes	\$0.13	Jun '20	Yes	\$0.13	Dec '19	Yes	\$0.13	Jun '20	Yes	\$0.13	
Jan '20	Yes	\$0.13	Jul '20	Yes	\$0.13	Jan '20	Yes	\$0.13	Jul '20	Yes	\$0.13	Jan '20	Yes	\$0.13	Jul '20	Yes	\$0.13	
Feb '20	Yes	\$0.13	Aug '20	Yes	\$0.13	Feb '20	Yes	\$0.13	Aug '20	Yes	\$0.13	Feb '20	Yes	\$0.13	Aug '20	Yes 72	\$0.13	

Scorecard Displays: Components 3 & 4



SA	M	COMPONENT 3 - ALL FACILITIES - QUARTERLY										
	Metric 1: Presure Ulcers (453)				Metric 2: Medication (419)				Metric 3: Mobility (451)			
	Description:Facility performs equal to better than its quarterly target for percent of highrisk residents with pressure ulcers.			Description: Facility performs equal to better than its quarterly target for percent of residents who received antipsychotic medication.			Description: Facility performs equal t better than its quarterly target for perce of residents whose ability to move independently has worsened.			for percent to move		
	National Average	1.23%	NF Baseline	1.23%	National Average	2.34%	NF Baseline	2.34%	National Average	3.45%	NF Baseline	3.45%
Payment Period	Target	Actual	Met	Pay Factor	Target	Actual	Met	Pay Factor	Target	Actual	Met	Pay Factor
Qtr 1	3.37%	5.08%	Yes	\$0.31	5.57%	15.66%	Yes	\$0.31	0.37%	21.03%	Yes	\$0.31
Qtr 2	3.37%	5.08%	No	\$0.00	5.57%	15.66%	No	\$0.00	0.37%	21.0.%	No	\$0.00
Qtr 3	3.37%	5.08%	No	\$0.00	5.57%	15.66 6	Yes	0.31	0.37%	21.03%	Yes	\$0.31
Qtr 4	3.37%	5.08%	No	\$0.00	5.57%	15.66%	No	\$0.00	0.37%	21.03%	No	\$0.00

				COMPONEN	QUARTERLY	1					
		Metric 1:	UTI (407)			Metric 2:	Vaccine (415)		Metric 3: Infection Control		
	Description: Facility performs equal to better than its quarterly target for percent of high-risk residents with pressure ulcers.					Description: Facility performs equal to better than its monthly target for percent of residents whose pneumococcal vaccine is up to date. Description: Faci infection control profile includes antib					
	National Average	4.56%	NF Baseline	4.56%					wardship.		
Payment Period	Target	Actual	Met	Pay Factor	Target	Actual	Met	Pay Factor	Met	Pay Factor	
Qtr 1	21.03%	21.03%	Yes	\$0.33	3.37%	5.08%		\$0.33	Yes	\$0.33	
Qtr 2	21.03%	21.03%	No	\$0.00	3.37%	3.37%	Yes	\$0.33	Yes	\$0.33	
Qtr 3	21.03%	21.03%	No	\$0.00	3.37%	0.00%	No	\$0.00	No 72	\$0.00	
Qtr 4	21.03%	21.03%	No	\$0.00	3.37%	0.00%	Yes	\$0.33	Yes / 3	\$0.33	



Non-Dispersed Funds

- Non-Dispersed Funds are:
 - Funds that would go unpaid due to failure of one or more NFs to meet Component requirements or quality metrics and
 - Are distributed across all QIPP NFs based on each NF's proportion of total earned QIPP funds from all components combined.

Example:

- Funds remaining from missed metrics: \$900,000
- Your NF made 1% of the total funds earned
- You receive an additional \$9,000 from the non-dispersed funds

Member Months: Definition

 Member Month means one (1) Member enrolled with the Managed Care Organizations during any given month.

Example:

- 1 metric in Component 3 is worth \$20,000
- We estimate your Service Delivery Area will have 50,000 members for the year
- Each member month for the whole year is worth forty cents
- In September, there were reported 4,200 enrolled member (this is just for one month)
- Your NF is paid \$1,680 for the one metric





Member Months vs "Heads in Beds"

- Can a provider check the number of member months by looking at their Medicaid days or Medicaid clients?
 - No. The count of member months used in this program is the total number of clients across an entire SDA that are enrolled in a MCO and in the Nursing Facility risk group
- Who provides the member month count for the calculation?
 - The state is providing the count of member months to the MCOs
 - The MCOs will then verify the numbers based on their records



Adjustment Period

- Adjustment is a period in time in which the number of member months an MCO is paid in a month can be changed.
- HHSC set the runout window to be 24 months which consists of 1 month of prospective payment and 23 months of adjustments.

Example of Adjustment 1 with a \$1 PMPM Capitation Rate:

Quarter 4	Quarter 4: Jun 20' - Aug 20'		Adjustmen	t Period 1: Sep	20' - Dec 20'	
10	11	12	13	14	15	16
5	-	3	1	3	-	-
-	1	2	2	1	-	-
-	3	2	3	-	-	-
4	1	2	-	-	-	-
1	-	-	-	-	-	-
2	-	-	-	-	-	-
	-					-
-	-	Me	mber	Mon	ths ·	-
_	-	-	-	-	-	-

Jul-19	Aug. 2010			
	Aug. 2019	Sept. 2019	Oct. 2019	Nov. 2019
\$0	\$3	\$1	\$3	\$0
\$0	\$1	\$2	\$2	\$1
\$1	\$0	\$3	\$2	\$3
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$12	\$11	\$9	\$1	\$4
\$:			\$2	\$1
\$!	Pavm	ients	\$4	\$4
٤.,			\$0	\$0
	\$0 \$1 \$0 \$0 \$0 \$12 \$3	\$0 \$1 \$1 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$12 \$11 \$1	\$0 \$1 \$2 \$1 \$0 \$3 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$12 \$11 \$9	\$0 \$1 \$2 \$2 \$1 \$0 \$3 \$2 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$12 \$11 \$9 \$1 \$1 \$2 \$2 \$2 \$2 \$3 \$2 \$4

What is Runout and Why Does it Occur?

Example:

	Sep 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021
September 20	20 4,725	109	186	48	20	14	15	3	1	-	2	1

	Sep 2021	Oct 2021		Dec 2021		Feb 2022	Mar 2022		May 2022			Aug 2022
September 2020 Continued	(1)	(1)	(2)	-	(1)	3	-	(2)	-	(2)	1	-

Estimated

Total
5,124

Year 4
Payment
Periods

				Estimated
Payment Period		From Month	To Month	Scorecard
				Release
Quarter 1		September 2020	November 2020	January 2021
Quarter 2	Quarter 2		February 2021	April 2021
Quarter 3		March 2021	May 2021	July 2021
Quarter 4		June 2021	Aug 2021	October 2021
Adjustment Peri	od 1	September 2021	December 2021	January 2022
Adjustment Period 2		January 2022	August 2022	September 2022
Adjustment Period 3		September 2023	July 2023	August 2023
		-	-	



Components 1 & 2 Estimated Monthly Timeframes



Month	Estimated Scorecard Posting	Estimated Payment Date		
September 2020	October 16, 2020	November 1, 2020		
October 2020	November 16, 2020	December 2, 2020		
November 2020	December 16, 2020	December 30, 2020		
December 2020	January 16, 2021	February 1, 2021		
January 2021	February 16, 2021	March 2, 2021		
February 2021	March 16, 2021	March 31, 2021		
March 2021	April 17, 2021	May 3, 2021		
April 2021	May 16, 2021	May 31, 2021		
May 2021	June 16, 2021	July 1, 2021		
June 2021	July 16, 2021	August 2, 2021		
July 2021	August 16, 2021	August 31, 2021		
August 2021	September 16, 2021	September 30, 2021		

Components 3 & 4 Estimated Quarterly Timeframes



Quarter	Estimated Scorecard Release	Estimated Payment Date
Quarter 1 Sep 1, 2020 to Nov 30, 2020	January 16, 2021	February 1, 2021
Quarter 2 Dec 1, 2020 to Feb 29, 2021	April 16, 2021	May 3, 2021
Quarter 3 March 1, 2021 to May 31, 2021	July 16, 2021	July 27, 2021
Quarter 4 June 1, 2021 to August 31, 2021	October 17, 2021	October 27, 2021



Consequences

Failure of a participating NF to submit requirements will result in:

- Component 1: Participating NFs eligible for payments under Component 1 who fail to submit their QAPI Validation Report form will not receive that month's payment of QIPP funds under Component 1 (forfeiting that percentage of IGT funds)
- Component 2: Participating NFs who fail to ensure accuracy of their workforce development data may have inaccurate monthly data that may result in nonpayment or recoupment of the QIPP funds under Component 2



Consequences (cont.)

Failure of a participating NF to submit requirements will result in:

- Component 3: Participating NFs who fail to ensure accuracy of their MDS data may have inaccurate quarterly QM data that may result in non-payment of the QIPP funds under Component 3
- Component 4: Participating NFs who fail to ensure accuracy of their infection control program data may have inaccurate quarterly QM data that may result in non-payment of the QIPP funds under Component 4



MCO Contracting/LOA

- NF providers will receive QIPP payments from the MCOs in their service area.
 - Therefore the NF Providers must be contracted with all of the MCOs in their Service Area by Sep. 1, 2020 to participate in the first QIPP program year
- A list of the MCOs in your Service Area is available on the Medicaid QIPP website
- HHSC is not involved in the process of the MCO executing a Letter of Agreement (LOA) with NFs participating in QIPP. This process is between the MCO and the NF
- If you have any additional questions, please send them to <u>QIPP@hhs.Texas.gov</u>



Handling QIPP Complaints

- Complaints related to QIPP will be handled in the following manner:
 - NF should contact HHSC for complaints related to:
 - Quality Metric Data
 - Payment Factor
 - Payment Calculation
 - NF should contact MCO for complaints related to:
 - Payment if it is different from what is shown in the payment calculation



QIPP Alerts

To receive updates related to QIPP:

 Sign up for GovDelivery to receive alerts related to QIPP at:

https://public.govdelivery.com/accounts/txhhsc/ subscriber/new

- Select the following options under Long-term Care Providers:
 - Nursing Facility Resources
 - Provider Alerts
- If you are new to the program this year, and would like to be added to the distribution list, please email QIPP@hhs.Texas.gov

QIPP Communication

 For any questions you have related to QIPP, please send them to:

QIPP@hhsc.state.tx.us

Information related to QIPP is available on the website at:

https://hhs.texas.gov/services/health/medicaidchip/provider-information/quality-incentivepayment-program-nursing-homes





Questions?

